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### Spotlight on Customer Service:



This month we highlight our very own Victoria R. Owens. Victoria joined us from our parent company, Reed Technology a little over two years ago. She has worked hard, and has become an outstanding Customer Service representative. Victoria enjoys fitness, music and

is now happily involved in spoiling her newly arrived Grandson.

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### Quick Patent Facts:

#### **About Australian Patents.**

If a PCT is published, which lists Australia as a designated state – then Australia will automatically assign a serial number. This automatically generated serial number will, however, not be published unless the PCT enters 'national phase' in Australia.

This can be confusing, because the major patent databases will pick up the Australian serial number and list it as an equivalent document –

### Can't read Japanese?

REEDFAX offers instant translations of Japanese patent documents. Japanese 'A' documents are available from 1993 to present and Japanese 'B' document availability is from 1996 to present.

These machine-generated translations are in Adobe PDF format, and cost \$39 each, regardless of length. They are available during normal business hours (8:30AM – 7:00PM EST) within minutes of your order.

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### Lessen back-strain:

Many responders to our survey last month (on file histories) did note that paper file histories were an important part of their exercise program. This past month, we did a CDROM of a patent file history that was nearly 13,000 pages. The paper itself weighed in at 130lbs. Once scanned and bookmarked, it fit nicely onto two CDROMs (total weight – 0.42lbs).

We recommend consulting a physician before attempting to lift a file of that size.

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### Enter our June Give-away!!

even though it has not been published.

Often, if the original PCT is not in English, and one sees an equivalent Australian listed – you think, hooray! However, it is dependent on whether the applicant has followed up with the Australian PTO and the application has entered national phase.

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### **Prior Art Searches from REEDFAX**

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Thinking Prior-Art Search? Think REEDFAX.

Our giveaway for June is an 18 piece Barbeque toolset, ideal for cooking out all summer long!

[<click here>](#) Winners will be selected using a random number generator, and notified via email. One entry per customer!

Good Luck!

Congratulations to our May winner, Alicia Espinoza of Denver, Colorado!!