

## REEDFAX Newsletter, Summer 2004

### Spotlight on Joyce DeCarlo

Joyce DeCarlo joined REEDFAX five years ago as a customer service representative. Prior to working with REEDFAX, Joyce was employed by our parent company, RTIS. Joyce is the manager of our customer service group.

When not at work, Joyce and her husband, Mike, enjoy travel, fishing and the great outdoors. She has a habit of stopping in and saying "hi" if she's in your town. So, if you have a call that there is someone in the lobby to see you – it just might be Joyce!



Joyce DeCarlo  
Customer Service Manager

[Click Here to Enter our Summer Promotion](#)

### Searchable patent copies— US patents available in searchable PDF

You can now order patent copies from REEDFAX that are in word-searchable PDF format! Selecting either "E-mail-Searchable" or "WWW-Searchable" from our online ordering page will route your patent through our fully automated Optical Character Recognition system. Delivery timing is generally within an hour, although times will vary depending on the length and complexity of the patents ordered.

### Prior-art search services



No time to get that prior-art search done yourself this summer? Call Reedfax! You know we excel at complex chemical and electrical searches, but if you don't dwell on intricate subject matter don't worry. We do plenty of general mechanical searches on subjects such as pocketbooks, corkscrews and wheelbarrows.

Our searches are economical and thorough, so if you haven't the time, we do. Call REEDFAX customer service at 1-800-422-1337.

In addition to prior-art searching, we can do patent family searches and patent chain of title searches. We can check on patent maintenance fees as well as hand-deliver your important correspondence to the USPTO.

### Summer Promotion

Congratulations to Hope Porter, of Minneapolis, MN winner of our winter give-away. Hope won a 200 page, word-searchable file history!

Enter our summer promotion [<here>](#) - and while entering, please take a few moments and take our customer service survey. Your feelings and experiences are very important to us.

For our summer give-away, we'll be awarding another fully word-searchable electronic file history – of up to 200 pages. That's a \$400 value!

### Collection of old baseball patents (gloves, bats, balls)

Summer has arrived; here are some historic patents and trademarks having to do with our national pastime.

Patent	Inventor	Date	Title
75,076	Esau Taylor	03/03/1868	Base for baseball
272,984	Benjamin Shibe	02/27/1883	Baseball
287,331	Alexander Schaap	10/23/1883	Catcher's mask
325,088	George Bowditch	02/08/1885	Glove



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<u>Trademark</u>	<u>Date</u>	<u>Mark</u>
25,510	11/13/1894	Louisville Slugger

### Electronic file histories - paper copy *FREE* with order of E-FH.

When ordering a file history for Internet or CD-ROM delivery, you can also receive the paper-copy, FREE (actual shipping charges are added). Select your electronic delivery option and choose the "+ hardcopy" option. You'll receive both the electronic version and the paper.

### USPTO News

This summer, the File Information Unit (the FIU) is moving. The FIU is where all patent file histories are copied. This move is taking place in stages throughout the summer. While care is being taken by PTO staff to minimize any disruptions, there may be some. Reedfax will stay on top of your orders, and let you know immediately should any delays occur.

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